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Titre de la thèse : Urban planning and health issues: provision and use of health care centers in the city of Douala - Cameroon.

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Cities south of Sahara are experiencing rapid urbanization contributing to the growth in informality, as many people migrate into urban areas. Urban areas are characterized by overcrowding, poor housing, high poverty rate, poor road network, health related issues, etc. Increase in urban population inevitably leads to proliferation in urban health problems as many people turn to rely more on health care services. This increase has led to spatial inequity and distribution of health centers in the city of Douala (Cameroon). People now travel longer distances in search of quality health services. To remedy such burden, a research theme was raised with main objective to look for those reasons of spatial inequity in health care centers of the city of Douala. To achieve this objective, data were collected from both health providers and health consumers in 50 health units of the city. Data on quality services were measured with the use of the SERVQUAL tool, which is recognized as one of the best tool for measuring quality of service. Collected data were treated with the use of statistical package for social sciences in the production of social analyses to come out with good results. Results of this study will provide answer to the nature of health care services in the city of Douala in terms of medical density and consumption.

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